



DHFS will foster best business practices in its operation to most effectively serve the people of Wisconsin.

DHFS manages a large and highly complex environment. We will work to achieve the highest levels of competency and accountability in all Department operations including workforce development, use of technology and general administrative functions such as payment, contracting, audit and procurement systems. We will achieve ongoing improvement by eliciting the strength and energies of all employees in creating solutions and developing an effective and positive work environment.

Strategies

- A** Ensure the quality, competency, diversity and adequacy of the DHFS workforce.
- B** Create a positive, cooperative work environment that values staff and provides the necessary support, training, information and technology to allow them to carry out the DHFS mission.
- C** Enhance the effectiveness and efficiency of services through improved capacity and security of data and information technology.
- D** Improve the efficiency and effectiveness of DHFS administrative functions.



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